



Smart Water, Zero Waste: The IoT Power Behind Bevi's Growth

Customer Overview

Bevi is a leading provider of smart, internet-connected beverage dispensers that offer filtered, flavored, sparkling, and enhanced water on demand.

Founded with a mission to make great-tasting, customizable drinks accessible while reducing environmental waste, Bevi operates across the United States, Canada, the UK, and Ireland. Bevi's thousands of customers including offices, universities, gyms, and other commercial environments have already prevented more than a billion single-use containers from entering landfills or supply chains.

Bevi offers two primary product lines: a free-standing and a countertop smart water dispenser, both enabled with KORE wireless technology.

The Challenge

Bevi set out to make office and residential beverage service more sustainable, convenient, and intelligent. To do that, the company required every machine to be connected reliably to the internet—enabling:

- A seamless and modern user experience
- Remote servicing and maintenance
- Automated replenishment of filters and flavors
- Operational insight and data for property managers and customers

Bevi knew that real-time visibility and uninterrupted data flow would be critical to delivering a superior customer experience. Connectivity downtime would mean manual servicing, delayed maintenance, and dissatisfied users.

As a result, reliable global IoT connectivity was essential—not only for today, but for the company's expanding footprint across multiple countries.

Selecting the Right Connectivity Partner

When evaluating IoT partners, Bevi prioritized:

- Carrier reliability
- Multi-network redundancy
- World-class support
- A partner invested in their long-term success

Having worked with KORE early in their journey, Bevi already understood the responsiveness and partnership mentality KORE brought. As the business grew internationally, KORE's multi-carrier SIM and global reach became a differentiator—simplifying deployment and eliminating the need to manage carrier relationships market by market.

The Solution

Bevi deployed KORE's IoT connectivity and multi-carrier SIM technology across its smart dispensers. With KORE, Bevi gained:

- Reliable, high-availability global cellular connectivity
- A unified solution for multiple markets
- Direct troubleshooting and technical support when needed
- Scalability for new geographies and future products

This foundation allows Bevi's dispensers to stay online consistently, ensuring real-time health, performance, and usage data can flow to service providers and customers.

"We needed a reliable connectivity partner so that we can be confident we're giving our customers as well as our service and distribution partners the best product possible. In addition, the support from the KORE team has been critical. Issues will inevitably occur, and we need to know somebody is there to work through the issue until it is resolved."

David Skocypec, VP of Engineering, Bevi

Business Results

With KORE-powered connectivity, Bevi can:

- Proactively monitor machine health
- Automatically notify service teams of maintenance needs
- Ensure flavor cartridges, filters, and consumables are replenished without customer involvement
- Improve satisfaction for both end users and facilities teams
- Deliver a differentiated user experience not possible with traditional beverage machines

Bevi's smart beverage experience has become a competitive differentiator, allowing the company to enhance service efficiency while supporting its mission of reducing single-use waste at scale.





About KORE

KORE is a pioneer, leader, and trusted advisor delivering mission critical IoT solutions and services. We empower organizations of all sizes to improve operational and business results by simplifying the complexity of IoT. Our deep IoT knowledge and experience, global reach, purpose-built solutions, and deployment agility accelerate and materially impact our customers' business outcomes.

For more information, [visit korewireless.com](http://visit.korewireless.com).



About Bevi

Founded in 2013 with a vision to eliminate the need for single-use bottles and cans, Bevi designs Smart Water Coolers® that provide filtered, flavored, and sparkling water on demand. Bevi machines have saved more than 1 billion single-use bottles and cans to date. Thousands of Bevi machines are located throughout the United States, Canada, the UK, and Ireland in workplaces, multifamily properties, gyms, and other shared commercial spaces for companies like Lyft, Netflix, and Delta, as well as residential communities managed by Greystar and Colliers.

For more information, visit www.bevi.co.